

ILPN 2026 CONFERENCE

SWIFT (Sustainable Wellbeing Insights for Frontline Social Care Teams): Strengthening the long-term care workforce in England with real-time wellbeing and economic intelligence

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Co-Leads

9th September 2026

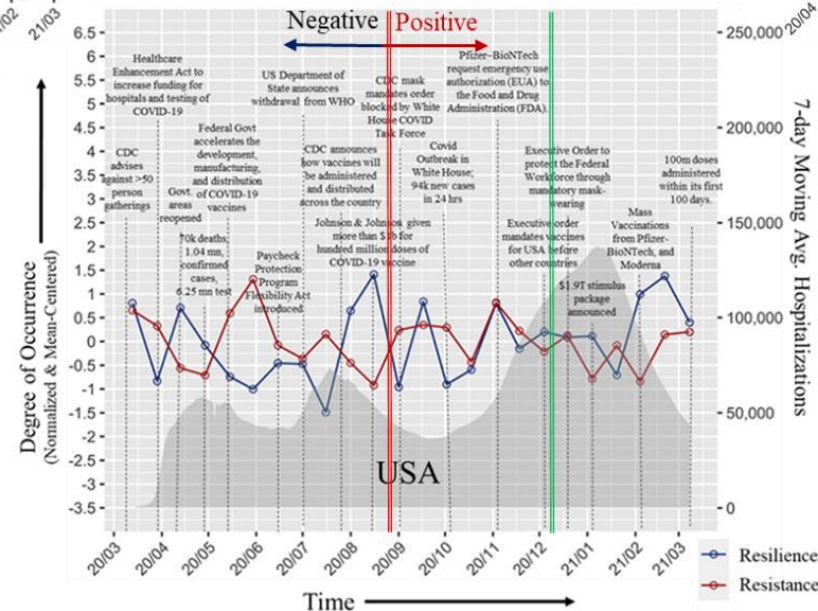
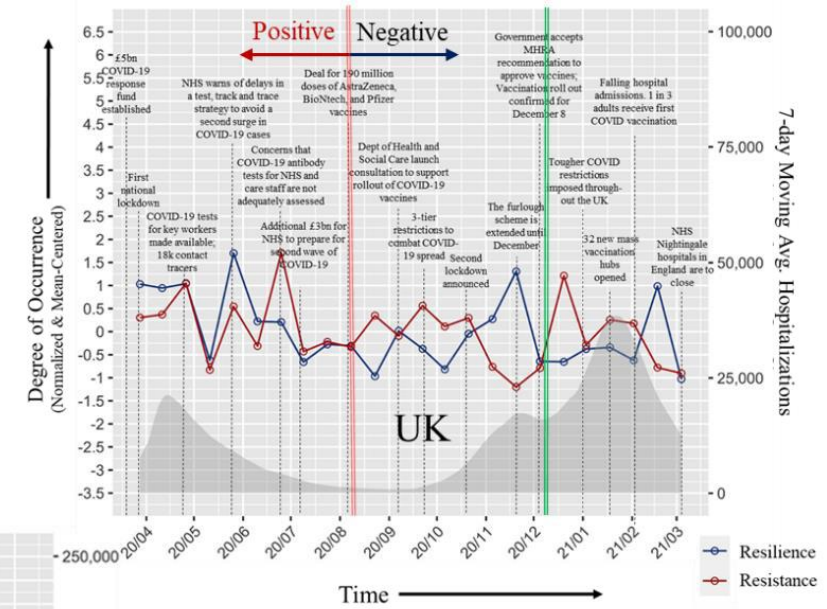
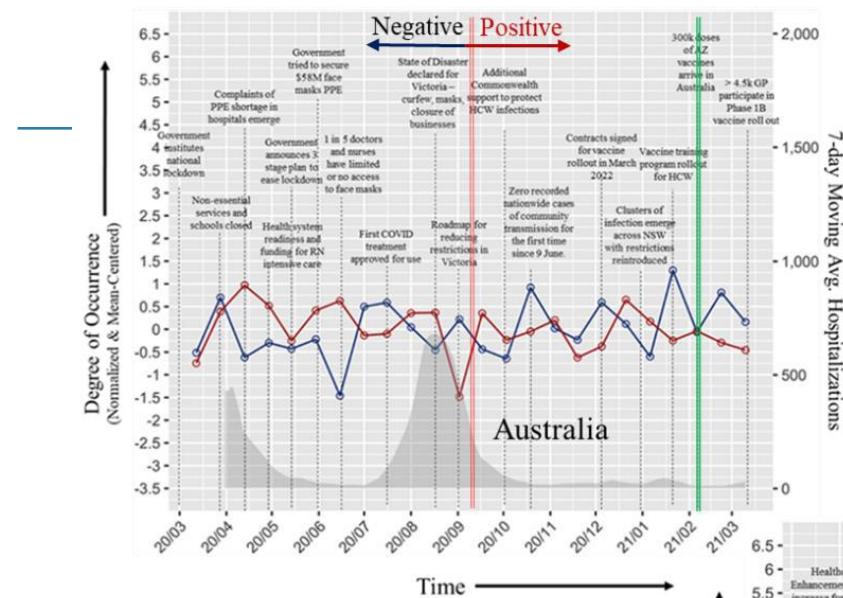
MAP FOR THE NEXT FEW MINUTES

- Project overview
- Workforce resilience, resistance and burnout: why these factors?
- Scoping review
- Feasibility testing wellbeing data collection and analysis
- Health economic data mapping
- Timeline: next steps preparing for the programme grant

PROJECT OVERVIEW, AIMS, AND ACTIVITIES

- Overview: develop a visual tracking system for resilience, resistance and burnout of social care and community workers with an integrated economic analysis.
- Aim: empower workers, managers, employers, policymakers with visualisations of workforce wellbeing and economic metrics to improve decisions, actions, and outcomes for service providers and users.
- Activities: the next slides...

WHY RESILIENCE, RESISTANCE, BURNOUT?



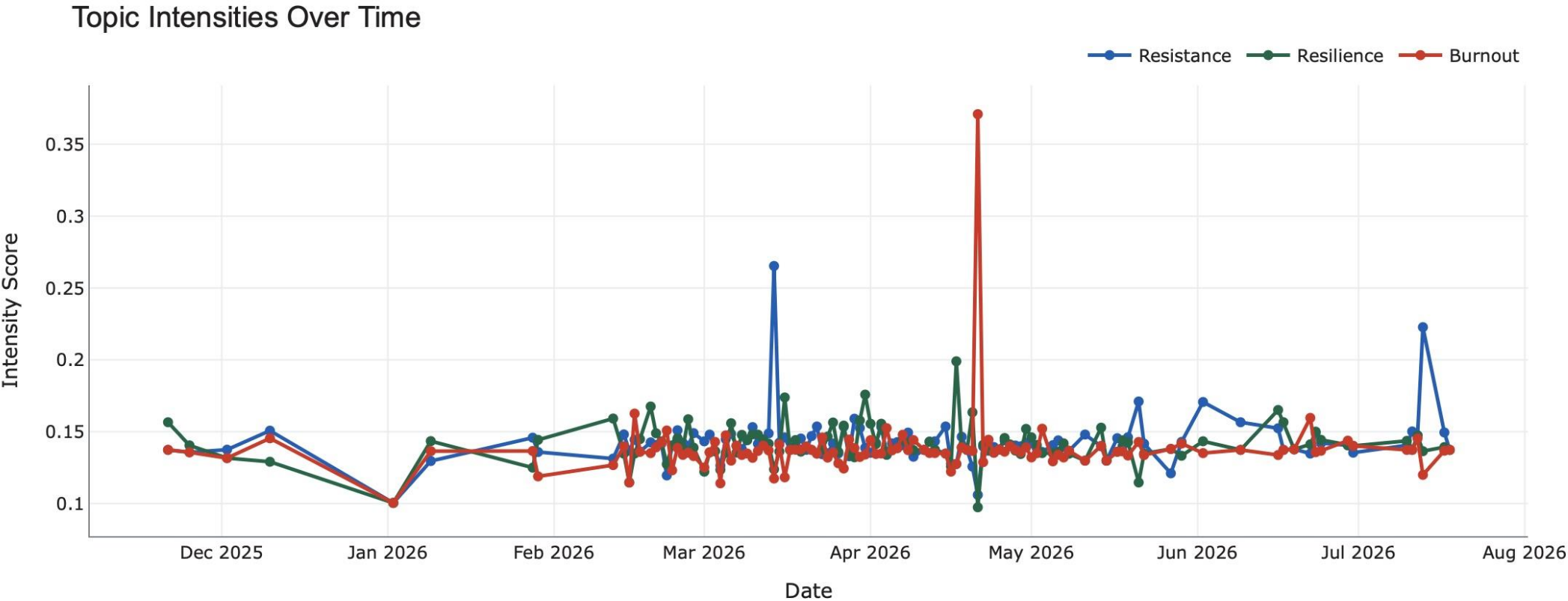
A Tri-Country study during COVID with healthcare workers

Viengkham, D., Singh, J., Baumann, C., Guo, F., and Sharma, K. Frontline Resilience and resistance: a longitudinal, cross-country analysis of caregivers' narratives in the frontlines of pandemic-care. Award winner. Organizational Frontlines Research (OFR) - AMA Pre-Conference Symposium, February 9-10 2023; Nashville (TN).

PPIE CO-LED SCOPING REVIEW OF THE EVIDENCE

1. published studies since the outbreak of COVID-19 (2020) on resilience, resistance and burnout in the social care workforce (including community and voluntary organisations) in England
2. *with* integrated analyses of the economic consequences of resilience, resistance and burnout as part of the study assessment

FEASIBILITY TESTING DATA COLLECTION AND ANALYSIS METHODOLOGY (MOCK-UP ONLY)



HEALTH ECONOMIC DATA MAPPING: SIX FINDINGS FROM THE CONSULTATIONS

1 Wellbeing is a proxy for several factors

Currently there is no one agreed measure; most of the time inferred from vacancies, turnover, sickness

2 Data is too slow

Annual at best, while burnout builds and breaks in weeks

3 No benchmarking

Councils work independently of each other; comparison is challenging

4 Diverse workforce groups

~100k social workers and ~1.6m care workers, measured separately

5 Under-counted groups

Self-employed PAs (~10%), voluntary sector, disability status

6 Economic chain unproven

No evidence yet that wellbeing raises the social value of care

Based on 10 stakeholder consultations across the adult social care data chain in England, May–August 2026.

WHAT THIS MEANS, AND WHAT COMES NEXT

01

Measure wellbeing directly

A validated, real-time signal shows pressure as it builds, rather than proxies that move only after the harm is done.

02

Link the data that exists

Workforce, regulatory and economic data already sit in separate silos. Joining them explains why people leave, not just how many.

03

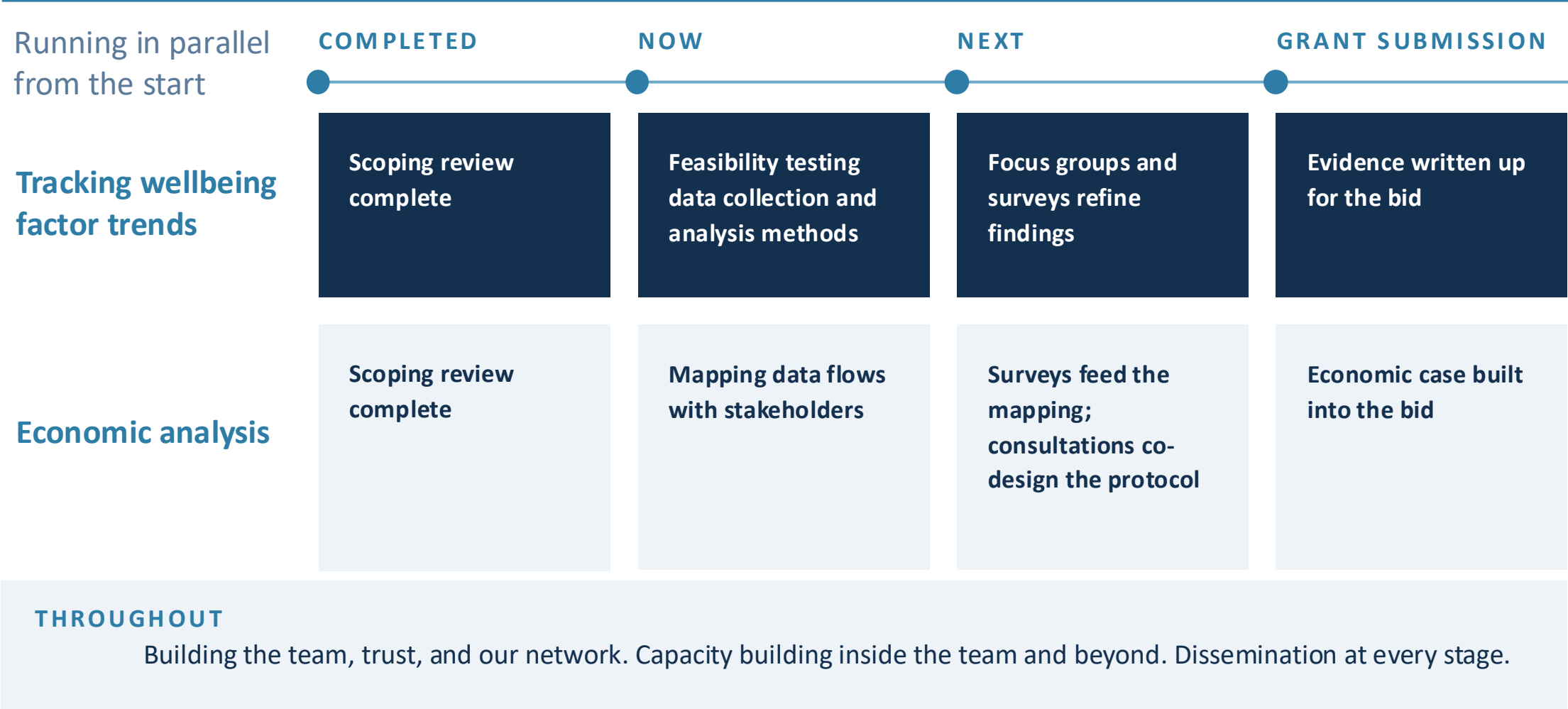
Build the economic case

That evidence is what unlocks funding decisions.

Together, these turn wellbeing from a measure that comes too late into evidence we can act on.

September 2025 to August 2027

TIMELINE: PREPARING FOR THE PROGRAMME GRANT



SWIFT

Sustainable Wellbeing Insights for Frontline Social Care Teams Registered on RDN portfolio CPMS ID number: 72986

Team

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→ Partner with us: help turn wellbeing into a measurable signal with related economics.



FIND THE PROJECT AND STAY IN TOUCH

IF YOU WANT TO KNOW MORE...

NIHR ARC East of England affiliated project

Project website



SWIFT project website

Overview and how to take part



Contact the team

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